

115 St. James Drive
Piedmont, Ca. 94611
May 9, 2008

Mr. Jim Metzger
High End Development
5056 Commercial Circle, Unit C
Concord, Ca, 94520

Dear Mr. Metzger,

This is simply a brief note to acknowledge a good and professional job well done. Your company recently completed a substantial project on my house involving a deck and the bedroom beneath it. It came out to my complete satisfaction and is really good looking and, I trust, quite waterproof.

The entire job was supervised by Sean, who demonstrated what seemed like an encyclopedic grasp of construction both for knowledge and creativity. Personally he was courteous and cordial throughout, always readily available and helpful and a real model of tact. When I recommend your firm to my friends, I am sure to begin and end with high praise for Sean. I would be happy if you showed this note to him; it is not likely to swell his head. You have a real jewel in Sean.

Sincerely,
Irving Putter
IRVING PUTTER